

# Suunto Service Work Order



Last Name  
First Name

**History Your Name (Be sure to fill out Personal Contact info at right)**

Last Name		First Name	
<b>Computer Make/Model/Serial Number/History</b>			
Make		Model	
Serial Number (if known)	Date of Purchase	Date of Last Service	
Dives Since Last Service	Hours Since Last Service	Maximum Depth	

**Ship to:**

Gigglin' Marlin Dive & Swim  
4502 Almeda Rd.,  
Houston, TX. 77004  
(281) 445-3483(DIVE)

- Pack carefully
- Insure contents for full replacement value

**Personal Contact Information**

Where we can reach you if we need to confirm any information appearing on this form

Daytime Phone (with Area Code) \_\_\_\_\_

Evening Phone (with Area Code) \_\_\_\_\_

E-Mail (Required for Orders) \_\_\_\_\_

**Read and Sign Where Indicated Below**

- Gigglin' Marlin Dive & Swim assumes responsibility for the safety and well being of your equipment only while it is in our possession. You are responsible for packing your computer/console properly for shipping and insuring it for its full replacement value if lost or damaged in transit. *Claims for loss or damage in transit must be made with the shipping company, not with Gigglin' Marlin Dive & Swim.*
  - Claims for service under warranty must:
    - Fall within the warranty period specified by the manufacturer.
    - Not be for damage resulting from mis-use or abuse, as defined by the manufacturer.
    - Be accompanied by a photocopy of the original purchase receipt.

Claims for service under warranty cannot be honored unless these conditions are met. Note that battery replacement is considered normal wear and tear and *is not* covered under warranty.
  - By signing this agreement, you are authorizing Gigglin' Marlin Dive & Swim to charge your credit card (or issue a COD tag) for:
    - The cost of parts and labor as currently listed on our website (*gigglinmarlin.com*).
    - The cost of return shipping, using the method you have indicated on this form.
  - If the cost of parts and labor will exceed what currently appears on our website, we will contact you for authorization before proceeding.
  - If your computer requires shipping outside of the continental USA, we will contact you with exact shipping costs and a request for authorization before shipping. *You must supply a valid e-mail address if you require shipping outside the continental USA.*
  - Gigglin' Marlin Dive & Swim warranties all repairs against defects in parts or labor *that are a direct result of the service performed* for a period of 90 days.
- By signing below, you agree to the terms and conditions outlined here.

SIGN AND DATE HERE

**Billing Address**

Where you receive your credit card statement

First Name	MI	Last Name	
Street Address or PO Box Number			
City	State/Province	Zip/Postal Code	Country

**Shipping Address**

Complete the following if your shipping address is different than your credit card billing address or if your billing address is a PO Box number (Be aware that most credit card companies do not allow shipping to other than your exact billing address)

First Name	MI	Last Name	
Street Address Only (No PO Box Numbers!)			
City	State/Province	Zip/Postal Code	Country

**Shipping Method (USA)**

- UPS Ground    UPS Second Day Air    UPS Next Day Air  
Shipments to addresses outside the USA ship by best available method • Note that repairs require an average of one week in house, from date of arrival, to complete

**Payment Method**

- UPS COD    VISA    MasterCard    Discover    Amex  
COD only available for deliveries within the United States • For credit card orders, complete the information appearing below

**Credit Card Information**

Complete the following exactly as it appears on your credit card

First Name	MI	Last Name	
Card Number		Verif. No.*	
Exp Date	Authorized Signature		

\* The verification number is a 3-digit number located on the back of the credit card



Signature \_\_\_\_\_

Date \_\_\_\_\_

**Do Not Write Below This Line**

<b>Date Received</b>	<b>Parts Used</b>	<b>Date Shipped</b>
Date _____ By _____	<input type="checkbox"/> All Models <input type="checkbox"/> Battery / Battery Kit <input type="checkbox"/> Spyder to Stinger <input type="checkbox"/> O-Ring Gasket(Battery) <input type="checkbox"/> Screws (Two) <input type="checkbox"/> Strap <input type="checkbox"/> Stinger Module <input type="checkbox"/> Screwbar <input type="checkbox"/> Bezel <input type="checkbox"/> Screws <input type="checkbox"/> Crystal <input type="checkbox"/> Stinger/Spyder Bi-Annual/ <input type="checkbox"/> O-Ring (Depth Sensor) <input type="checkbox"/> 200 Dive Service <input type="checkbox"/> Screws with O-Rings <input type="checkbox"/> O-Ring (Depth Sensor) <input type="checkbox"/> Owner's Manual <input type="checkbox"/> O-Ring (Four Buttons) <input type="checkbox"/> Upgrade <input type="checkbox"/> O-Ring (Sensor) <input type="checkbox"/> Cue Card <input type="checkbox"/> O-Ring (on Screws) <input type="checkbox"/> Other: _____	<input type="checkbox"/> UPS Ground <input type="checkbox"/> UPS Second Day Air <input type="checkbox"/> UPS Next Day Air <input type="checkbox"/> FedEx : _____ <input type="checkbox"/> Other : _____
<b>Operational Test</b>	Tracking Number: _____	Parts and Labor: _____
Date _____ By _____		Return Shipping: _____
<b>Pressure Test</b>		<b>Total:</b> _____
Date _____ By _____		
<b>Other Service</b>		